

GUARANTEE & WARRANTY

SATISFACTION GUARANTEE & RETURN POLICY

Thank you for purchasing Cheego products. If you are not completely satisfied with your purchase, you may return the product for a full refund within 30 calendar days of setting up a hardware product (icheego.com) or within 15 days of activating an online product (Cheego authorized online reseller). This satisfaction guarantee requires proof of purchase from an authorized seller. Purchases from 3rd party retailers will need to be returned to the original place of purchase.

LIMITED WARRANTY

This limited warranty contains important information about your rights and obligations, as well as limitations and exclusions that may apply to you.

This limited warranty only applies if you are original purchaser, use and operate the product in the United States or Canada. Please note if you are not resident of the United States or Canada, this Limited Warranty & Return Policy does not apply to you.

PRODUCTS OBTAINED FROM UNAUTHORIZED RETAILERS ARE NOT COVERED BY THIS LIMITED WARRANTY.

Please be aware that there are some retailers and websites that claim to be authorized retailers of Cheego when they are not. Note that when you purchase from these unauthorized retailers, you are taking a risk, including a risk that these products are used or defective, and this limited warranty will not apply.

1. WHAT THIS LIMITED WARRANTY COVERS?

PERIOD OF COVERAGE. Warrants to the owner of the enclosed product that the product contained in this box ("Product") will be free from defects in materials and workmanship for a period of one (1) year from the date of delivery following the original retail purchase (the "Warranty Period"). If you believe you have

received a defective product, we will either repair or replace the defective product or its defective component part(s) in accordance with the terms of this limited warranty. We warranty the replacement for the remaining unexpired period of the original product's warranty. This limited warranty is the only warranty available for our products.

2. WHAT THIS LIMITED WARRANTY DOES NOT COVER?

- Products marked as "sample" or "Not for Sale", or sold "AS IS";
- Ineligible Products that have been subject to:
 - (a) Modifications, alterations, tampering, or improper maintenance or repairs;
 - (b) Handling, storage, installation, testing, or use not in accordance with the Terms of Service or other instructions provided by Cheego;
 - (c) Abuse or misuse of the Product;
 - (d) Damages caused by Acts of God, including but not limited to lightning, flood, tornado, earthquake, or hurricane;
- Consumables parts, including but not limited to batteries, unless damage is due to defects in materials or workmanship of the product;
- You use unauthorized service providers for maintenance or repair;
- Unauthorized use of the Product or software can impair the Product's performance;
- This limited warranty does not warrant to covered any software, even if packaged or sold with the Products;
- Refer to the licensing agreement accompanying the software for details of your rights with respect to its use;
- This limited warranty does not warrant that the operation of the product will be uninterrupted or error-free;
- This warranty cannot be transferred from the original end-user to others for any such transfer.

3. NOT A MEDICAL DEVICE.

The products are not medical devices and are not intended to be used as a medical devices.

4. DISCLAIMER OF WARRANTIES.

EXCEPT AS STATED ABOVE IN SECTION 1 OF THIS LIMITED WARRANTY, AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CHEEGO DISCLAIMS ALL EXPRESS, IMPLIED, AND STATUTORY WARRANTIES AND CONDITIONS WITH RESPECT TO THE PRODUCT, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, CHEEGO ALSO LIMITS THE DURATION OF ANY APPLICABLE IMPLIED WARRANTIES OR CONDITIONS TO THE DURATION OF THIS LIMITED WARRANTY. FOR THE AVOIDANCE OF DOUBT, NOTHING IN THIS CLAUSE 6 IS INTENDED TO EXCLUDE ANY WARRANTIES OR GUARANTEES WHICH CANNOT BE EXCLUDED UNDER APPLICABLE LAWS.

5. YOUR RIGHTS AND THIS LIMITED WARRANTY.

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